



erNavigator integration opportunities.

Welcome to the erNavigator Cloud Corporate introduction series.

In this document we will explore the many integration points that are available on the erNavigator platform.

erNavigator supports single sign on. When an end user clicks on the erNavigator link, they are automatically authenticated via active directory and taken directly to the erNavigator home page. There is no need to provide a separate username and password.

For convenience, the system can be populated with employee master data on an on-going basis provided from the organisation's master HR or payroll systems through an API link. This allows end users to select current employee information on the erNavigator.

In addition, the organisational structure can be automatically replicated on the erNavigator from the organisation's master HR system. This ensures that existing security models are consistently and automatically applied to end users on the erNavigator system.

erNavigator can be configured to automatically open a new case in response to an external prompt communicated through a standard API connection.

For example, a new case can be triggered from an incident on a workflow or collaboration platform or emails and SMS's, as well as from a time and attendance system.



erNavigator can also trigger the start of an independent task on another system, such as initiating a forensic investigation through a standard API connection.

A MS Outlook plug-in is available to enable integration between erNavigator and the Outlook calendar functions. When this plug-in is activated, booking a meeting in erNavigator will automatically create a corresponding meeting request and update the calendar in Outlook. Any subsequent changes to the Outlook meeting will automatically update the erNavigator meeting record.

Selected data can be transferred from erNavigator to other reporting systems. This option is typically used to pass summary labour relations case activities back to a central Business Intelligence reporting tool, enabling labour relations data to be combined and reported with all the other categories of HR data.

Other integration options are available that allow erNavigator to share information with content management systems, such as MS SharePoint.

All this flexibility makes it even easier to support a successful implementation of the erNavigator system in your organisation

erNavigator

Request an online demo today.

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