

It's all about Control

Internal controls are embedded in erNavigator best practice processes to minimise key labour and employee relations risks and their resultant cost impacts.



Risks erNavigator helps mitigate



Reputational Risks

- Risk of reputational damage due to not identifying high profile and sensitive cases quickly
- Risk of being perceived as an unfair employer by not acting fairly & consistently



Process Risks

- Risk of inefficient and ineffective labour and employee relations processes
- Risk and costs of ongoing training and supervision



Non-Compliance Risks

- Risk of non-compliance with company policies, employment and labour laws and applicable union regulations
- Risk of inconsistent and unfair actions and outcomes



Data & Security Risks

- Risk of case data and evidence not readily available
- Risk of missing cases files and evidence
- Risk of data privacy breaches

Our 8 categories of embedded internal controls will ensure.

1. The ongoing communication of policies, procedures, and requirements.
2. Management's awareness of all processes.
3. The completeness of files and accessibility of evidence.
4. The consistent application of measures and compliance with policies, rules and regulations.
5. A real time monitoring framework.
6. A real time reporting framework.
7. An audit trail framework.
8. and the security of data.

